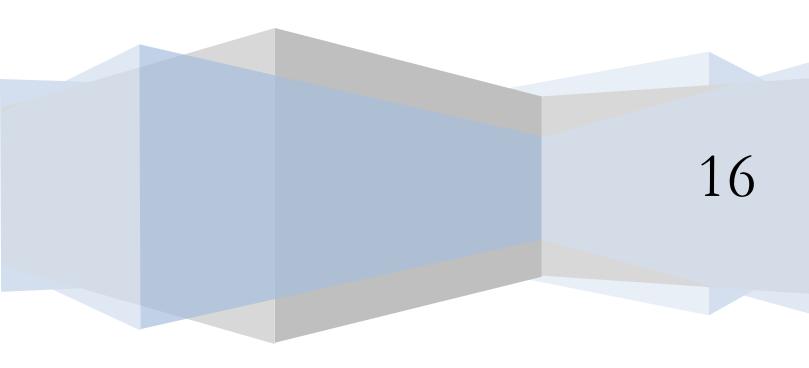
Integrated Stamp Duty Services

User Manual

Federal Inland Revenue Service



FIRS - I	ntegrated	Stamp	Duty	Services
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Integrated Stamp Duty Services User Manual Document (UMD)

Document Version Control

Version #	Implemented By	Revision Date	Reason
1.0.0	Chinyere EZEH Emmanuel AIFUOBHOKHAN	13 July 2016	Initial Draft
1.0.0	Chike OKOYE	19 July 2016	Revised Draft

The undersigned acknowledge they have reviewed the ISDS User Manual and agree with the approach it presents. Changes to this Manual will be coordinated with and approved by the undersigned or their designated representatives.

OASIS DOCUMENT APPROVALS

Approver Name	Project Role	Signature/Electronic Approval	Date
Patrick Chukwuma	Project Supervisor		
Maduka Emelife	Project Director		

Integrated Stamp Duty Services

User Manual

TABLE OF CONTENT

DOCUN	MENT VERSION CONTROL	3
1.0.	PURPOSE	7
1.1.	References	7
1.2.	ACRONYMS AND ABBREVIATIONS	
1.3.	POINTS OF CONTACT	8
1.4.	AUTHORIZED USE PERMISSION	8
1.5.	HELP DESK	88
2.0.	CREATING YOUR ISDS ACCOUNT FOR THE FIRST TIME	10
2.1.	How to Create an Account	10
2.2.	How to Create an Individual Account	11
2.3.	How to Create a Corporate Account	14
3.0.	HOW TO LOGIN	18
4.0.	PASSWORD RESET	20
5.0.	INSTRUMENT SEARCH	23
5.1.	How to search for services via MDAs	23
5.2.	How to search for services via Services Menu Bar	27
5.3.	HOW TO SEARCH FOR INSTRUMENT USING SEARCH BAR	31
6.0.	MAKING STAMP DUTY PAYMENTS	37
6.1.	HOW TO MAKE PAYMENT	37
6.2.	STAMP DUTY VERIFICATION	44
6.3.	USER DASHBOARD	47

FIRS - Integrated Stamp Duty Services User Manual

GENERAL INFORMATION

1.0. PURPOSE

This administrator manual is a document that provides the users with step-by-step guideline on how to use the Integrated Stamp Duty Services (ISDS) AdministrationModule. The administrator module provides a profile for designated FIRS technical representatives to manage Integrated Stamp Duty Services processes, which include user account management (creation, account reset, deactivation etc) based on access roles, MDA Profile creation, Stamp Duty Instrument Management (including creation, updates/amendments, deactivation), view details of corporate and individual tax payers information as provided on the system and generate reports for reconciliation.

It will also cover aspects of MDAs who already have an operational automated business solution. This user manual provides the users with step-by-step guideline on how to use the ISDS website for making Stamp Duty Transactions. This user manual serves as a guide to use the Integrated Stamp Duty Services website for stampable transactions.

1.1. REFERENCES

Key documents needed as supporting references to this document are listed below:

- Stamp Duties Act CAP 441 LFN, 1990
- Stamp Duties process Revised
- An Extract of FIRS Data Retention policy document
- List of Stamp Duties Instrument (as obtained from FIRS)
- The approved business requirements document

1.2. ACRONYMS AND ABBREVIATIONS

ITAS— Integrated Tax Administration System

ISDS - Integrated Stamp Duties Services

MDA – Ministries, Departments and Agencies

FIRS- Federal Internal Revenue Service

CAC – Corporate Affairs Commission

GSP-CRP – Government Service Portal – Company Registration Portal

JTB - Joint Tax Board

1.3. POINTS OF CONTACT

Below is a list of Point of Contacts relevant to this project:

Contact Name	Contact Organization	Project Role	Email
Kola Okunola	Federal Inland Revenue Service	Project Sponsor	kola.okunola@firs.gov.ng
Malik TUKUR.	Federal Inland Revenue Service	Project Supervisor	malik.tukur@firs.gov.ng
Abubakar Ibrahim	Federal Inland Revenue Service	Project Manager	abubakar.ibrahim@firs.gov.ng
Maduka Emelife	OASIS Management Company	Project Director	memelife@oasismgt.net
Patrick Chukwuma	OASIS Management Company	Project Supervisor	pchukwuma@oasismgt.net
ChikeOkoye	OASIS Management Company	Project Manager	cokoye@oasismgt.net

1.4. AUTHORIZED USE PERMISSION

All information and data contained in this document is copyrighted. Unauthorized usage of the system and making unauthorized copies of data, software, reports, and documents is punishable under Nigerian law.

1.5. HELP DESK

All problem resolution occurs during normal support hours. These normal support hours are Mondays through Fridays, 8:00 AM – 5:00 PM Western African Central Time excluding public holidays.

ISDS Help Desk Contact Info:

Telephone: +234 701 323 4484

Email: ISDS.helpdesk@stampduty.gov.ng

FIRS - Integrated Stamp	Duty Services
	User Manual

USER ACCOUNT MANAGEMENT

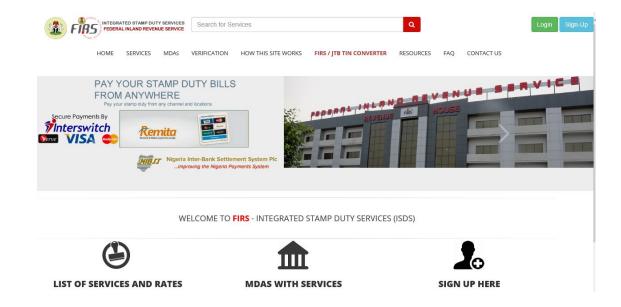
Chapter 2

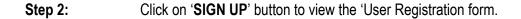
2.0. CREATING YOUR ISDS ACCOUNT FOR THE FIRST TIME

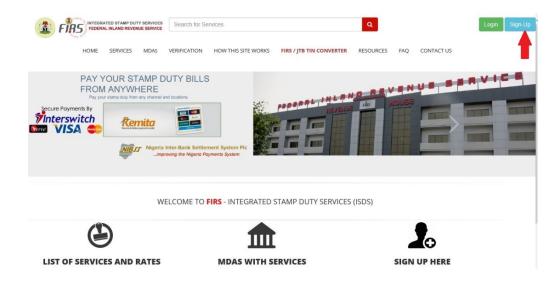
2.1. HOW TO CREATE AN ACCOUNT

It is very easy to set up an ISDS account and here is how you go about it. The first thing you will need to do is to create an account. ISDS provides a 'Sign-Up' button on the homepage.

Step 1: Go to <u>www.stampduty.gov.ng</u>



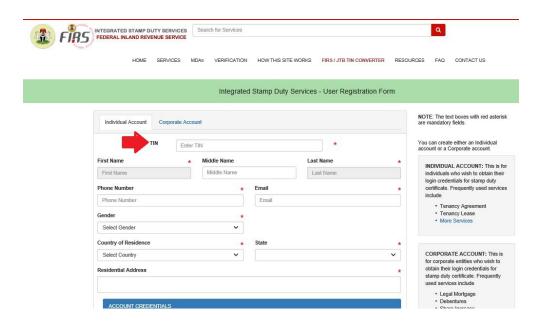




2.2. HOW TO CREATE AN INDIVIDUAL ACCOUNT

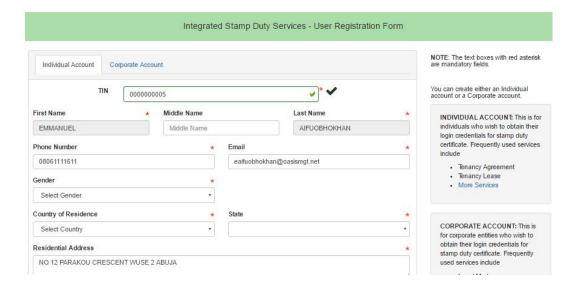
Note: The text boxes with red asterisk are mandatory fields.

Step 1: Enter your (valid) TIN

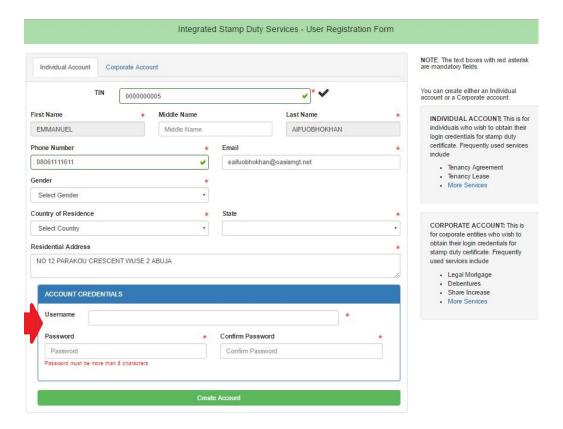


Note: The system validates your TIN. For successful validation, the system populates certain fields.

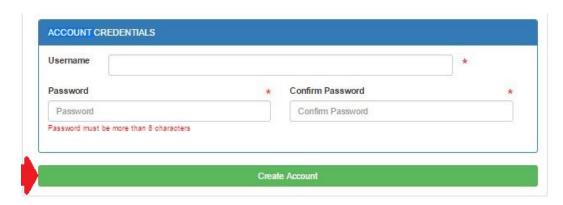
Step 2: Fill it out the outstanding missing fields on the form. This may include phone number, email



Step 3: Enter a username and password.



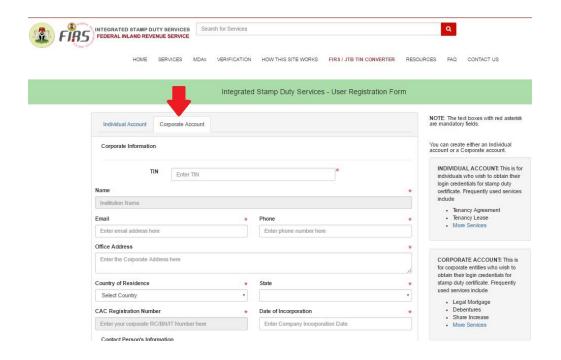
Step 4: Click on the CREATE button



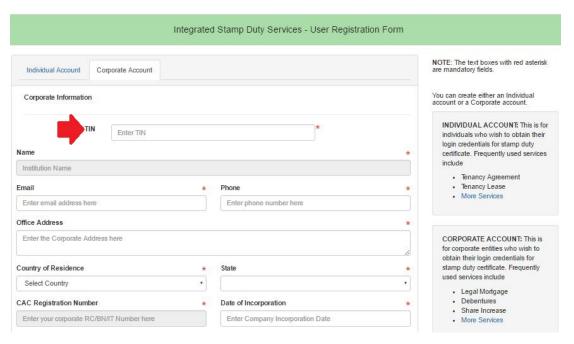
2.3. HOW TO CREATE A CORPORATE ACCOUNT

Note: The text boxes with red asterisk are mandatory fields.

Step 1: Click the 'CORPORATE ACCOUNT' tab.

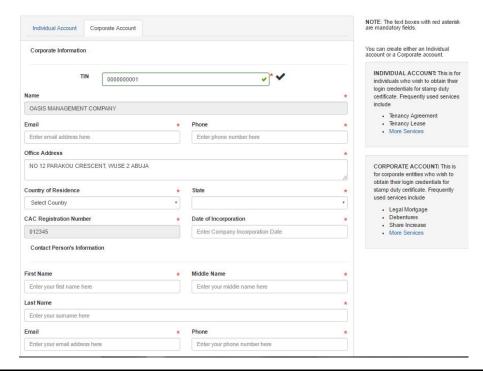


Step 2: Enter your (valid) TIN

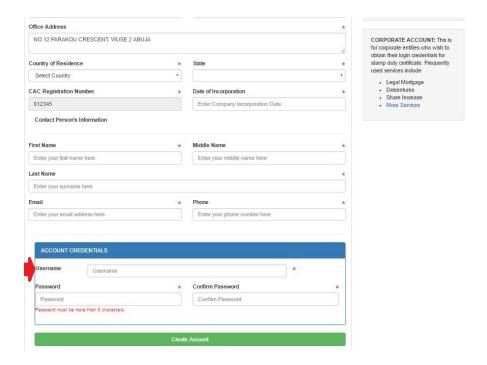


Note: The system validates your TIN. For successful validation, the system populates certain fields.

Step 3: Fill it out the outstanding missing fields on the form. This may include name of institution, CAC registration number, phone number, email.



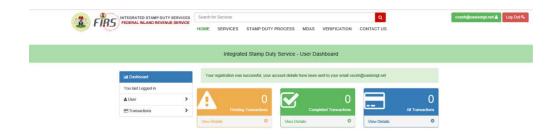
Step 4: Enter a username and password.



Step 5: Click on the CREATE button



Step 6: On successful sign-up, User Dashboard will be displayed.



Chapter 3

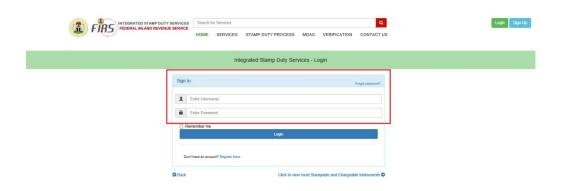
3.0. HOW TO LOGIN

To login, a registered user needs to provide username and password before access can be granted.

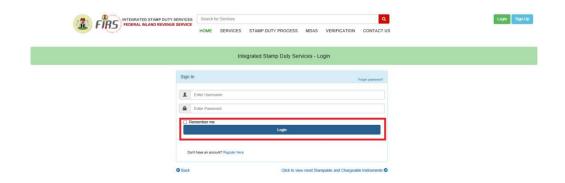
Step 1: Click on the "Login" button at the top right end corner of the ISDS homepage.



Step 2: Enter Username and Password.



Step 3: Click on the 'Login' button.



Step 4: On successful login, User Dashboard will be displayed.

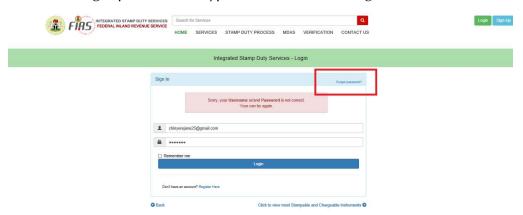


Chapter 4

4.0. PASSWORD RESET

A user can request for a new password when he/she cannot remember the password for the account. The process is quite straight-forward as it involves only a few steps. The User will have to provide his/her username.

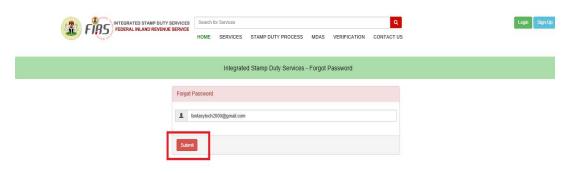
Step 1: Click the "Forgot password?" hypertext link on the "Sign In" interface.



Step 2: Enter a valid username or email address.



Step 3: Click on the "Submit button".



Step 4: On successful submission, a new password will be sent to your email address.

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	User Manual

STAMP DUTY ASSESSMENT

Chapter 5

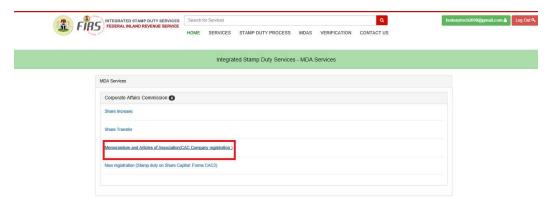
5.0. INSTRUMENT SEARCH

5.1. HOW TO SEARCH FOR SERVICES VIA MDAS

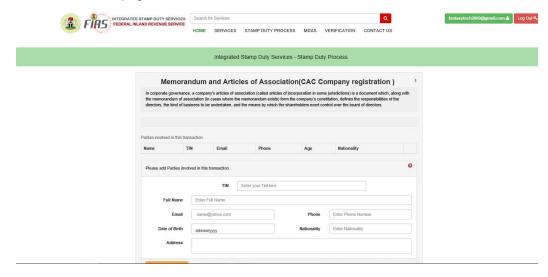
Step 1: On the ISDS homepage, click on MDAs under the search for services bar.



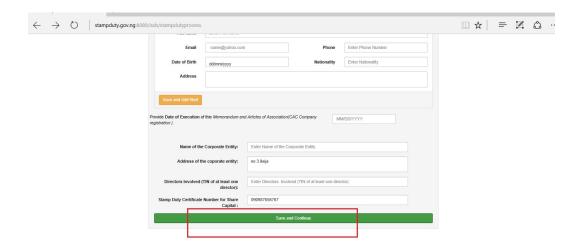
Step 2: On the MDAs services page select the instrument you want to search for.

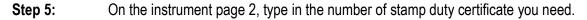


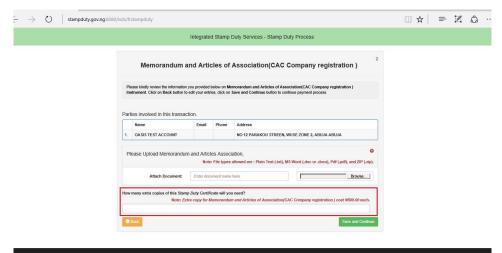
Step 3: On the instrument page fill in all the fields



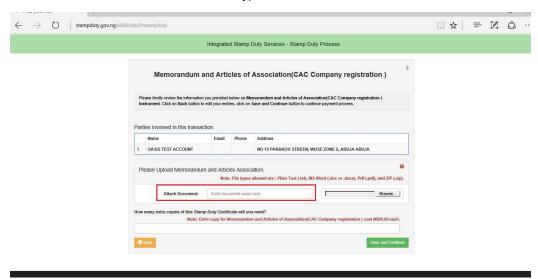
Step 4: Click on save and continue

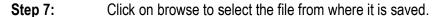


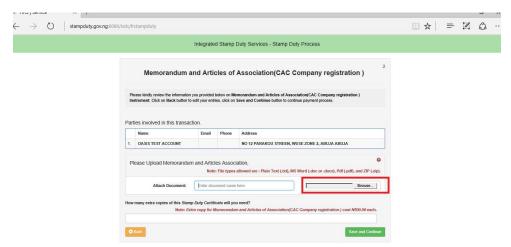




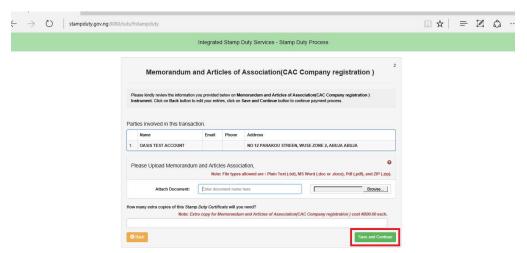
Step 6: If memorandum and articles of association or any instrument that requires you to attach document. On the attach document field type in the file name of the document.







Step 8: Click on save and continue.



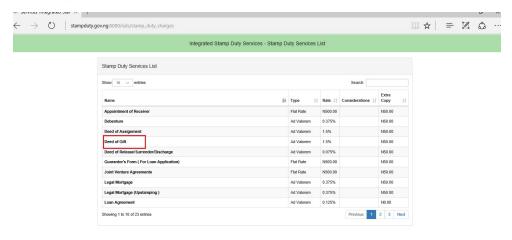
NB: It displays the payment page. Check the "Stamp Duty Payments" page

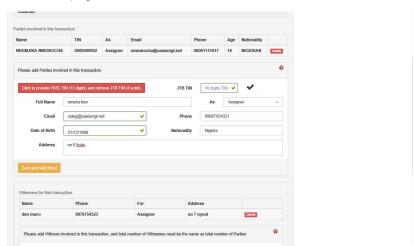
5.2. HOW TO SEARCH FOR SERVICES VIA SERVICES MENU BAR

Step 1: On ISDS home page click on Services under the search bar.



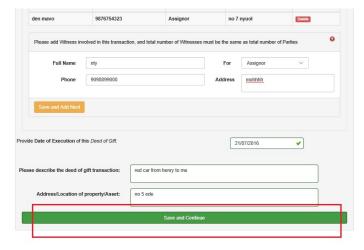
Step 2: The system navigates to the stamp duty services list, choose the instrument you want to search for,



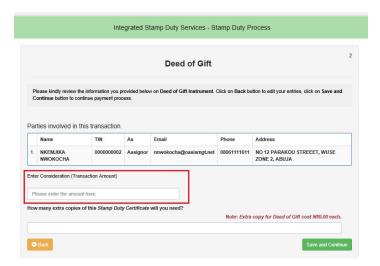


Step 3: On the instrument page1 fill in details in all the fields.

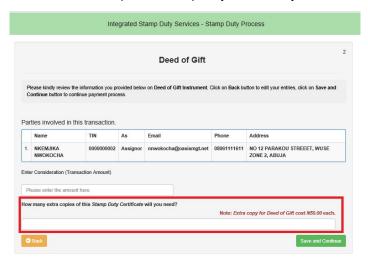
Step 4: Click on save and continue.



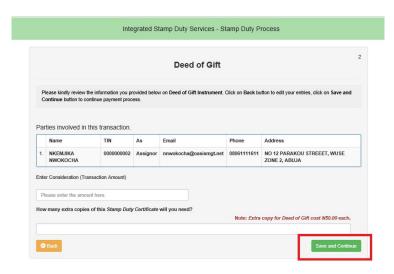
Step 5: The system navigates to instrument page 2, enter amount of transaction (worth of the transaction)



Step 6: Enter the number of copies of stamp duty certificate you want



Step 7: Click on save and continue

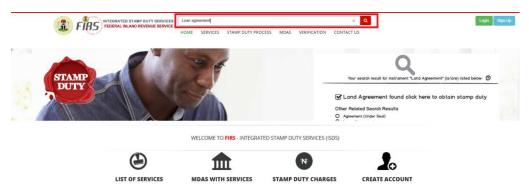


NB: It displays the payment page. Check the "Stamp Duty Payments" page 5.0

5.3. HOW TO SEARCH FOR INSTRUMENT USING SEARCH BAR

Users can search for instruments on the search bar by entering the name of the instrument they want to consume.

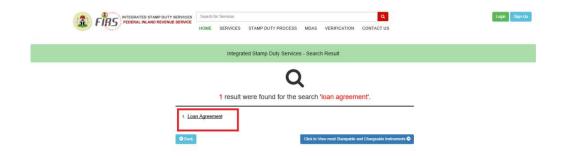
Step 1: Go to the Search baron the homepage and type in the name of the instrument you want to consume.



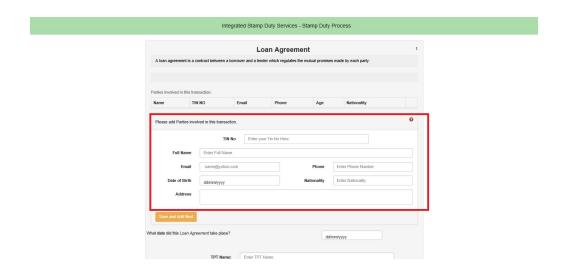
Step 2: Click on the search button at the right end corner of the search bar.



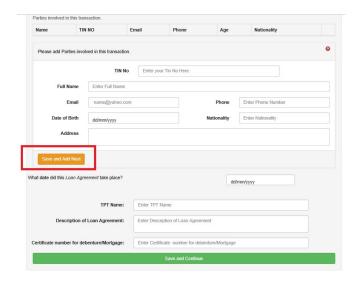
Step 3: Click on the instrument you searched for. E.g. Loan Agreement.



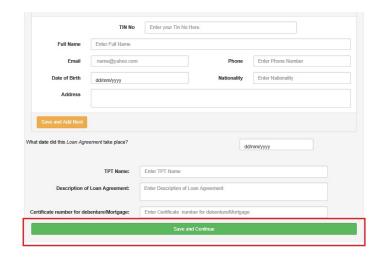
Step 4: Fill in all the required fields, including TIN, name,and email. NOTE all fields are required.



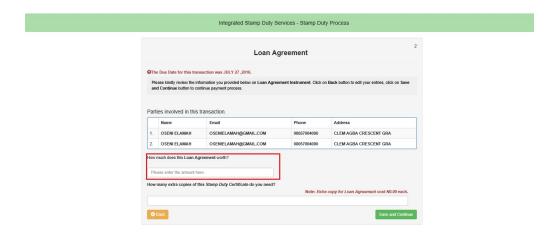
Step 5: To add additional parties, Click on "Save and Add Next'.



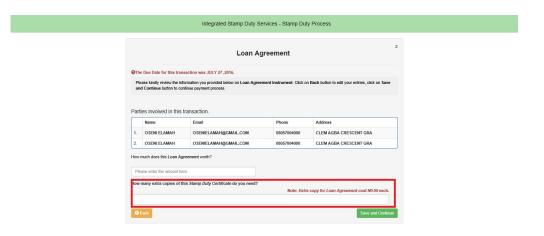
Step 6: Fill in the other information, including date of agreement, description and click on the "Save and Continue" button.



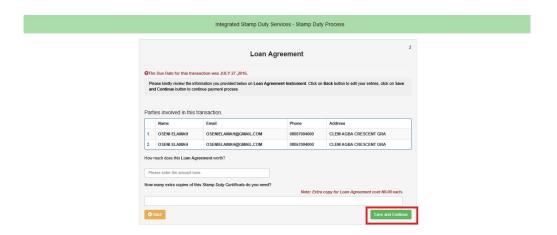
Step 7: Enter the transaction amount.



Step 8: Type in the number of copies of the Stamp Duty certificates you want.



Step 9: Click on "Save and Continue"



NB: It displays the payment page. Check the "Stamp Duty Payments" page. 5.0

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STAMP DUTY PAYMENTS

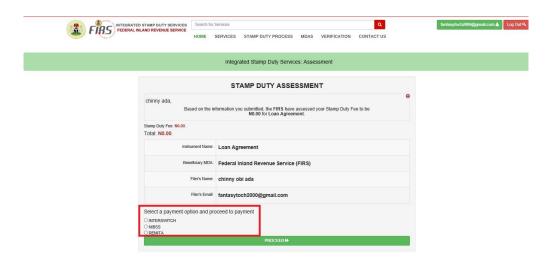
Chapter 6

6.0. MAKING STAMP DUTY PAYMENTS

6.1. HOW TO MAKE PAYMENT.

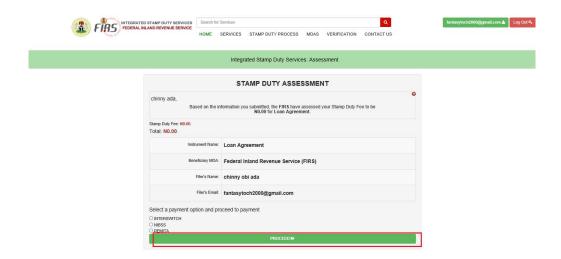
User must have validated Instrument properties to access the payment page.

Step 1: On the stamp duty assessment page, select your desired payment option including INTERSWITCH, NIBSS and REMITA.



NB: For this example, REMITA will be used as the payment option.

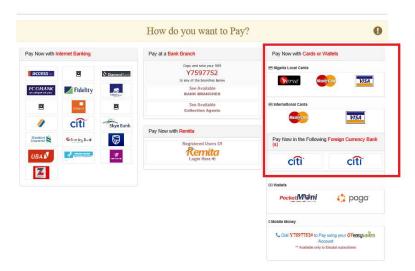
Step 2: Click on the "Proceed" button.



Step 3: Click on "Click here to continue"

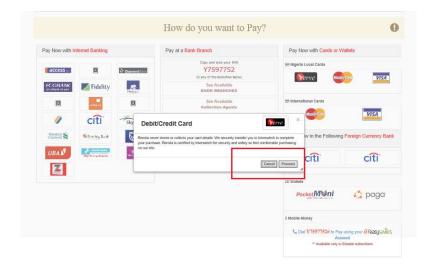


Step 4: Select your card type e.g. Verve, MasterCard, VISA



NB: For this example, Verve Card was selected.

Step 5: Click on the "Proceed" button on the prompt.



Step 6: Select your card type.



Step 7: Fill in your card details, including your card number, expiry date, and CVV2.



Step 8: Click on the "Pay" button.



Step 9: On Stamp duty payment page, your stamp duty voucher will be displayed for you to print. Click on view certificate to view your stamp duty certificate.



On the stamp duty certificate page,

Step 10: Click on save to save certificate.



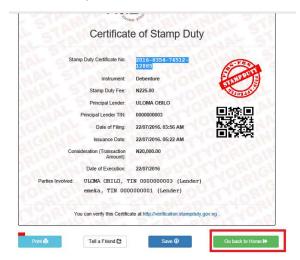
Step 11: Click on 'tell a friend'to share the stamp duty certificate with a friend via email.



Step 12: Click on print to print certificate.



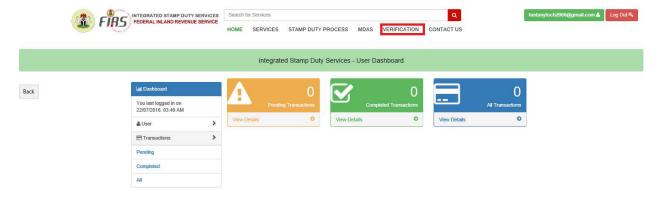
Step 13: Click on go back to go back to home page.



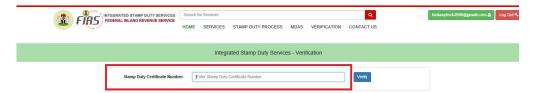
6.2. STAMP DUTY VERIFICATION

This is to verify the authenticity of the stamp duty certificate.

Step 1: Click on verification on the stamp duty home page.



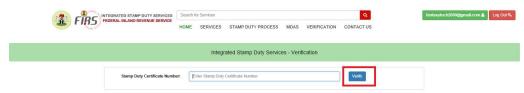
Step 2: The system navigates to stamp duty verification page. Type in the stamp duty certificate number.



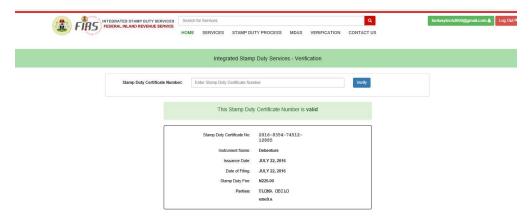
NOTE: Stamp duty certificate number is the number on your stamp duty certificate as shown below







Step 4: The system navigates to stamp duty verification page showing the validity of the stamp duty certificate e.g. valid or invalid.



This is another step to verify the authenticity of the stamp duty certificate.

Step 5: Click on "you can verify this Certificate at http://verification.stampduty.gov.ng on the stamp duty certificate page"



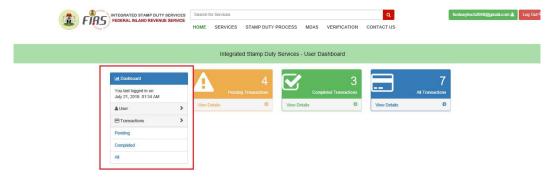
Follow the steps on 5.0 to complete stamp duty verification.

6.3. USER DASHBOARD

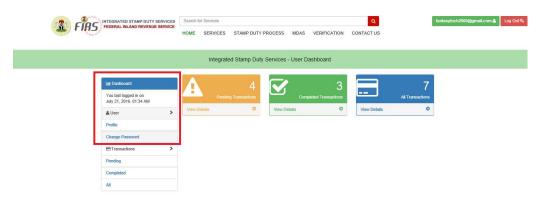
On successful login system will navigate to user dashboard.

User dashboard consists of; dashboard, pending transactions, completed transaction and all transaction section.

Dashboard Section: This is a short cut menu that consists of user, transaction, pending, completed and all.

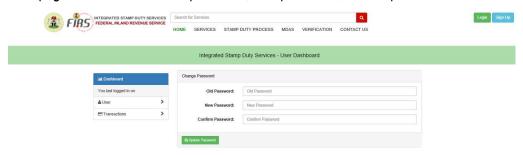


User: when youClick on user a drop down appears showing profile and change password.

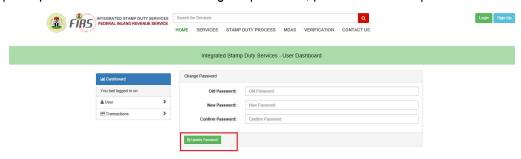


Click on profile to view your profile.

Password; this is short cut to reset password. Click on password, the system navigates to password reset page. Fill in the fields Old password, new password, confirm password



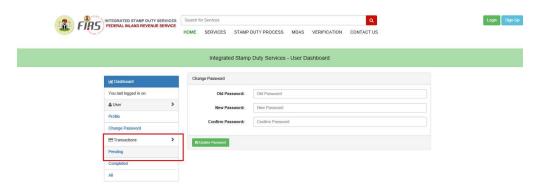
Click on update password. On successful change of password, password will be updated.



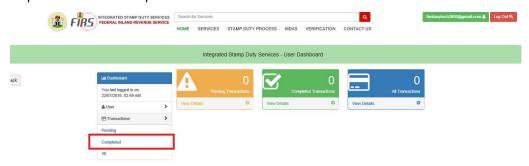
Transaction: this consists of three sections;

Pending; this is a section for all uncompleted transactions carried out on the ISDS website.

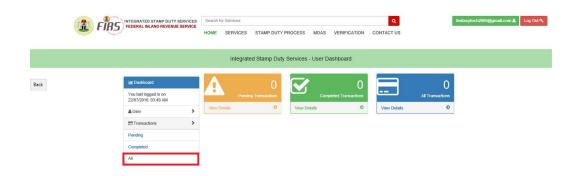
Click on pending to view all pending transactions.



Click on complete to view all completed transactions

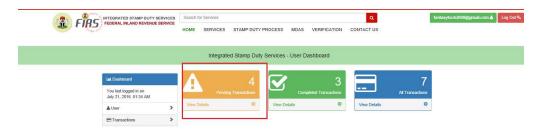


Click on All the view all transactions done on Stamp duty site.



Pending Transactions

Click on view details on pending transaction section on the userdashboard.



Completed Transactions

Click on view details on completed transactions section on the user dashboard.

System navigates to all completed transactions done on the stamp duty site.



All Transactions

Click on view details on all transactions section on the user dashboard.

The system navigates to all transaction carried out in the stamp duty site.



